Comprehensive IT Infrastructure & Security Support Services

Empowering Businesses with Secure, Reliable & Scalable IT Solutions

Presented By: Sachin Security Services

For: Anonymous

About Us

Who We Are

Sachin Security Services is a professional IT solutions provider specializing in end-to-end infrastructure management, network security, and technical support services.

Our Mission

To ensure seamless business operations through proactive monitoring, reliable support, and next-generation cybersecurity solutions.

Our Expertise

10+ years in IT Infrastructure & Security | Certified engineers (CCNP, CEH, CompTIA Security+, etc.) | 24/7 remote and onsite support.

Our Service Portfolio

We provide comprehensive IT support in five core areas:

Network Support
Designing, implementing, and managing robust network infrastructures.

Technical Support
Responsive 24/7 helpdesk and on-site support for end-users and systems.

Network Security
Protecting your network perimeter with advanced firewalls, VPNs, and IDS/IPS.

Cybersecurity Support
Safeguarding digital assets with threat monitoring, EDR, and incident response.

VAPT
Identifying and eliminating vulnerabilities before attackers can exploit them.

Network Support Services

Objective

Ensure reliable, scalable, and optimized network operations.

Key Offerings:

- ✓ Network design, setup & configuration (LAN/WAN/Wi-Fi)
- ✓ Router, Switch, Firewall configuration & management
- ✓ Bandwidth optimization and network performance tuning
- ✓ Network health monitoring & reporting
- ✓ Troubleshooting and fault isolation

Benefits: *Improved uptime & connectivity | Predictive maintenance | Scalable architecture*

KEY NOC BEST PRACTICES

1. Proactive Monitoring & Incident Detection
2. Standardized Incident Management Process
3. Configuration and Change Management
4. Security & Compliance Monitoring
5. Robust Documentation and Knowledge Base
6. Performance and Capacity Planning
7. Staff Training and Role-Based Access Control
8. Automation and Scripting
9. Metrics & Reporting
10. Business Continuity and Disaster Recovery Planning

Technical Support Services

Objective

Ensure seamless IT operations through responsive support.

Service Coverage:

- End-user support (hardware/software troubleshooting)

- OS installation, upgrades, and patch management

- Email & application support (MS 365, Google Workspace)

- Remote desktop and on-site assistance

Support Models:

- 24×7 Remote Support

- Dedicated Onsite Engineer

- SLA-based escalation

24/7
Technical support

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Network Security Services

Objective

Protect IT infrastructure from internal and external threats.

Expertise Includes:

- ✓ Firewall setup & management (Cisco, Fortinet, Palo Alto, Sophos)

- ✓ VPN configuration & secure remote access

- ✓ Intrusion Detection & Prevention Systems (IDS/IPS)

- ✓ Network segmentation & access control policies

- ✓ Security Audits & Compliance (ISO 27001, GDPR readiness)

> *Outcome* *Hardened perimeter | Zero trust enforcement | Reduced threat exposure*

Cybersecurity Support

Objective

Safeguard digital assets from evolving cyber threats.

Core Services:

- Threat monitoring & incident response

- Endpoint protection and EDR deployment

- Data loss prevention (DLP)

- Cloud security management (AWS, Azure, GCP)

- Ransomware detection & recovery strategy

- Employee security awareness training

Deliverables *Real-time alerts | Incident playbooks | Compliance-ready security posture*

Vulnerability Assessment & Penetration Testing

Objective

Identify and eliminate vulnerabilities before attackers exploit them.

Scope:
- ✓ Internal & External Network Testing
- ✓ Web Application & API Testing
- ✓ Wireless Network & Cloud Security Review

Deliverables:
- ✓ Comprehensive Vulnerability Report & Risk Categorization
- ✓ Exploit Demonstration (Ethical Simulation)

Why Choose Us

Certified Experts
Our team holds top industry certifications: CCNP, CEH, CompTIA, OSCP.

End-to-End Service
We manage everything from your physical infrastructure to advanced cybersecurity.

24×7 Support Availability
Continuous monitoring and support to ensure your business never stops.

Custom SLAs & Reporting
Flexible Service Level Agreements and transparent monthly reports.

Proven Track Record
We have a history of success with clients across multiple sectors.

Engagement Model

Flexible Options

We adapt to your business needs with multiple engagement models:

- Annual Maintenance Contract (AMC)
- Per-Project Basis
- Dedicated Resource Deployment
- Remote Support Packages

Our Workflow

A structured process ensures quality delivery from day one:

1. Requirement Analysis
2. Proposal & SLA Finalization
3. Implementation / Onboarding
4. Monitoring & Reporting
5. Review & Optimization

Reporting & Deliverables

Transparency and Accountability

We provide clear, actionable insights into your IT health and our performance.

- Weekly/Monthly Network Health Reports

- Threat Intelligence Dashboards

- Ticket Resolution Summary

- VAPT Findings & Closure Reports

- Executive Summary for Management

Case Study: Proven Success

40%

Improvement in Uptime

Client: Confidential

Challenge:

Frequent downtime, unmanaged network, and high unmitigated security risks.

Solution:

- Redesigned network architecture for scalability.

- Deployed enterprise firewall & IDS.

- Conducted VAPT and closed critical vulnerabilities.

Result:

40% improvement in uptime & Zero security breaches post-deployment.

Networking

Cisco, Fortinet, MikroTik, Ubiquiti

Security

Palo Alto, Sophos, McAfee, CrowdStrike

Monitoring

SolarWinds, PRTG, Nagios

VAPT Tools

Nessus, Burp Suite, Metasploit, Nmap

Next Steps

2. Scope

Finalization of the project scope and Service Level Agreement (SLA).

4. Kickoff

Official project kickoff and onboarding of our support team.

1. Discussion

In-depth discussion of this proposal and your specific requirements.

3. Contract

Review and signing of the formal contract to begin our partnership.

Let's Secure Your Business

Thank you. We are ready to answer your questions.

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